

September 13, 2001

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, September 27, 2001 at **9:00 a.m.**  
Phoenix Fire Training Academy (see map)  
Auditorium  
2430 S. 22nd Ave  
Phoenix, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. If you have any questions regarding the meeting, please contact me at (602) 262-4433.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Manager Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

#### TENTATIVE AGENDA

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| 1. <u>Call to Order</u>   |   |
| 2. <u>Approval of July 26, 2001 Meeting Minutes</u>   | 2. Review and approve minutes of July 26, 2001 meeting. |
| 3. <u>MSAG Information Report</u>   | 3. For information and discussion.                      |
| The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG). |   |
| 4. <u>Qwest 9-1-1 Account Team Report</u>   | 4. For information and discussion.                      |
| Qwest will provide a report regarding service items of interest to the PSAP Managers.       |   |

5. <u>Qwest Maintenance Report</u>	5. For information and discussion.
Qwest will provide a maintenance report regarding any problems and concerns of interest to PSAP Managers.	
6. <u>ADOA Report</u>	6. For information and discussion.
Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.	
7. <u>9-1-1 System Consultant Study</u>	7. For information and discussion.
The MAG 9-1-1 System consultant study is continuing. Information regarding the progress of the study will be provided.	
8. <u>Public Defibrillation Program (PAD) Program</u>	8. For information and discussion.
The American Heart Association started a Public Access Defibrillation Program (PAD) that registers organizations that implement a defibrillation program. This program will be reviewed and discussed.	
9. <u>New Remote PSAP</u>	9. For information, discussion and possible action.
The newly formed Fountain Hills Fire Department has asked their Fire Marshal's Office to take on their dispatch responsibilities. They have asked to become a remote site with Maricopa County Sheriff's Office continuing to be the primary. This change will be discussed and the committee will be asked to approve the recommendation.	
10. <u>Budget Amendment</u>	10. For information, discussion and possible action.
Fountain Hills has requested becoming a remote PSAP. If approved, funding for 9-1-1 trunks and equipment will be needed and the budget will have to be amended. A Qwest quote has been requested	

MCSO is requesting an additional 24 port power hub and call check recorders for their 18 workstations. They have estimated the cost at \$25,000. A Qwest quote will be requested.

11. 9-1-1 Customer Premise Equipment Maintenance RFP

An update on the RFP for maintenance service for PSAP 9-1-1 equipment hardware and software will be provided.

12. Arizona Missing/Abducted Child Alert Plan Update

The Maricopa County Sheriff's Office will give an update on the Arizona Missing/Abducted Child Alert Plan.

11. For information and discussion.

12. For information and discussion.